RefundLabs.

UI/UX Designer (New York, NY)

Company Information

RefundLabs is building a platform to automate the inventory claims process for third party e-commerce merchants. Our core engine analyzes real-time data to automatically identify high-likelihood claim scenarios. Our responsive desktop-first web application allows the client to oversee the claims lifecycle, manage billing, and interact with our specialists. Using RefundLabs, third party merchants can optimize their inventory management process and reduce wastage from lost or damaged goods. This is an onsite position at our offices in Manhattan, NY. We are primarily looking for a full-time designers, but may be open to part-time work as well.

Responsibilities

- Assist in developing a cohesive design framework (common UI motifs and typography, consistent branding, etc)
- Conduct user research and brainstorm with team to develop user personas, user journeys, and use cases
- Design wireframes and visual deliverables using Illustrator and/or Sketch for our responsive desktop-first web application
- Collaborate with front-end developers to implement designs and iterate based on A/B testing
- Conduct usability testing sessions
- Take intelligent risks, make decisions, and power through ambiguity (we're a small, agile, & fast-paced team)

Skills & Qualifications

- Bachelor's degree and 2+ years of designing user experiences and responsive interfaces for the web (must have a portfolio of work that can be presented at the interview)
- Strong understanding of the UX/UI norms for web-based desktop and web-based mobile applications
- Expert in Adobe Illustrator and/or Sketch
- Basic understand of HTML/CSS to effectively work with front-end developers
- User-centric mindset with a passion for designing intuitive & efficient user interactions
- Strong communication skills and ability to collaborate effectively in an agile and fast-paced environment
- Familiarity with WordPress theming is a plus
- Experience with Javascript/JQuery programming is a plus

E-mail work@refundlabs.com to apply